

Emily Krauser

Improving the lives of Children, Families, and Communities

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EDUCATION

MASTER OF ARTS

Philanthropic Studies
Indiana University Lilly Family
School of Philanthropy

- Certified Nonprofit Professional (CNP); Nonprofit Leadership Alliance
- Research Fellow; Campbell and Company Consulting

BACHELOR OF ARTS

Psychology (Industrial/
Organizational Focus)
Ball State University

SKILLS

- Budgeting & Reviewing Agency Financials
- Data Analysis
- Successfully Managing Many Simultaneous Projects
- Systems Thinking
- Procurement & Contract Oversight
- Adapting to Shifting Priorities

BOARDS/COMMITTEES

- Youth Justice Oversight Committee & Transitional Services Workgroup, Appointed position
- Indiana Traumatic Brain Injury (TBI) State Partnership Advisory Council
- Covering Kids and Families Board of Directors, Indiana; Policy Committee Chair
- Visually Impaired Preschool Services, Board of Directors; Indiana Advisory Council
- Young Nonprofit Professionals Network (YNPN), Indianapolis Board of Directors; National Conference Planning Committee
- Outreach Grants Committee Member, St. Paul's Indy

EXPERIENCE

CHIEF DEPUTY DIRECTOR OF PROGRAMS, 2021-Present

DIRECTOR OF COMMUNITY PROGRAMS, 2020-2021, promoted

INDIANA HOUSING + COMMUNITY DEVELOPMENT AUTHORITY (IHCD)

- Spearhead the change in underlying data systems for two major federally funded programs, including procurement, process mapping and training on the new systems.
- Oversee the administration of eleven Federally and State funded grant programs totaling approximately \$125 Million annually.
- Supervise two departments with a total of 45 internal staff members, 20 full time contracted positions, and multiple vendor contracts.
- Work closely with two consortia of local services providers and their Boards of Directors to align strategies and address areas of concern across Indiana's 92 counties.
- Seek out, apply for, and implement new funding opportunities.
- Develop and nurture relationships with subgrantees and stakeholders to ensure smooth program operations and encourage capacity building and growth.
- Redesign the compliance monitoring process for two major federally funded programs.

ASSISTANT DIRECTOR OF RESEARCH AND EVALUATION, 2016-2020

SENIOR PROJECT CONSULTANT, 2016, promoted

THOMAS P. MILLER AND ASSOCIATES (TPMA)

- Oversaw a team of research and evaluation experts; Managed 13 simultaneous research projects, ensuring that deliverables were completed on time and with a high level of quality.
- Conducted, and led the design and project management of national projects for government agencies, nonprofit organizations, foundations, K-2 and higher education institutions:
 - o Qualitative and quantitative research: Community Needs Assessments, Randomized Control Trials, Program Impact Analyses, Program Fidelity Studies, Cost-Benefit Analyses, Survey Design and Analysis, Contribution Charting
 - o Strategic planning, business development, economic development, and process management, and change management projects.
- Developed scopes of work, RFP responses, and budgets for new projects, managed contract progress, and ensured the department met firm revenue goals.

PROGRAM MANAGER - DATA 2008-2016

INDIANA YOUTH INSTITUTE (IYI)

- Provided custom nonprofit management assistance to youth serving organizations.
- Trained groups of youth serving professionals and community stakeholders on topics like trends in childhood health and wellbeing, using data for fund development, and communicating organizational outcomes.
- Conceptualized, wrote and produced all data products for IYI, including 4 annual Issue Briefs on youth trends and the annual KIDS COUNT® in Indiana Data Book.
- Managed "ask IYI" a help-line for youth serving nonprofits with questions about obtaining secondary data for grant writing, measuring outputs, fundraising, and nonprofit management.
- Developed media talking points, scripts, press releases and story ideas to bolster the roll out of research products.

GRADUATE RESEARCH FELLOW 2006-2007

INDIANA UNIVERSITY LILLY FAMILY SCHOOL OF PHILANTHROPY RESEARCH DEPARTMENT

- Conducted research on motivations for giving and volunteering.
- Presented research findings at the conference for the Association for Research on Nonprofit Organizations and Voluntary Associations (ARNOVA).
- Contributed to the writing and production of the Giving USA annual report, the Bank of America High-Net-Worth Study, and the Million Dollar List.

OTHER EXPERIENCE

Youth Supervisor at a 24-hour crisis group home;

Direct service provider for persons with disabilities;

Summer camp administrator, counselor, personnel supervisor, volunteer coordinator;

Grant writer, grant manager;

Research ethnographer;

Freelance marketer;

Adjunct statistics professor;

Nonprofit management curriculum developer.

FUNDED PROJECTS

- US Department of Labor (USDOL), Workforce Innovation and Opportunity Act (WIOA)
- US Department of Education (USDOE), Hispanic-Serving Institution, Science Technology Engineering and Math and Articulation Programs(HSI STEM)
- AmeriCorps State and National Grants
- Health Resources and Services Administration (HRSA), Early Childhood Comprehensive Systems Grant (ECCS)
- Institute of Museum and Library Services Grant (IMLS)
- Indiana Department of Workforce Development (DWD), SkillUP Grant
- Lilly Endowment School Counseling Initiative
- America for Bulgaria Foundation Trust for Social Achievement

GRANT OVERSIGHT AND ADMINISTRATION

US Administration for Children and Families, Office of Community Services

- Low-Income Home Energy Assistance Program, Block Grant
- Community Services Block Grant

US Department of Energy

- Low-Income Home Weatherization Program

US Department of Housing and Urban Development

- Indiana Balance of State Continuum of Care: Homeless Management Information System, Collaborative Applicant, and Coordinated Entry Lead
- Community Development Block Grant: Emergency Solutions Grant and Housing for Persons with Aids

State of Indiana via the Indiana Housing and Community Development Authority

- Individual Development Accounts and Tax Credits
- Neighborhood Assistance Program Tax Credits

Indiana Department of Health

- Homeless Health Infectious Disease Program funded by the US Centers for Disease Control

Indiana Department of Education

- Homeless Youth Regional Program funded by the US Department of Education

Indiana Family and Social Services Administration

- Short-Term Rapid Rehousing and Homeless Prevention funded through Temporary Assistance for Needy Families through the US Administration for Children and Families Office of Family Assistance

Annie E Casey Foundation

- Indiana KIDS COUNT(r) Data Book

SELECT PROJECT OVERVIEWS

PURDUE SUPPLIER DIVERSITY ECONOMIC AND FISCAL IMPACT STUDY; INDIANA - Produced a study of the university's Supplier Diversity Program by looking at Purdue's contractors to monetize the benefits of contracts to minority and women-owned businesses.

2GEN/WHOLE FAMILY INITIATIVE EVALUATION; TENNESSEE - Evaluated Metro Action Commission's 2Gen/Whole Family programming, including adult and child outcomes from Head Start/Early Head State and high-yield adult education programs such as CompTIA A+ and CDA trainings.

AMERICA FOR BULGARIA FOUNDATION EVALUATION OF THE TRUST FOR SOCIAL ACHIEVEMENT PROGRAM, BULGARIA - Performed a comprehensive evaluation of the Trust for Social Achievement that to evaluate whether they have reached the program goals and whether their projects were contributing to the mission of America for Bulgaria Foundation.

BERKS COUNTY: DISCONNECTED YOUNG ADULT STUDY; PENNSYLVANIA - Provided information about the demographics and needs of disconnected young adults, as well as the factors leading to their disconnected status. This project was used to help the workforce development board make strategic decisions about services to offer to the disconnected youth population.

NORTH CENTRAL ILLINOIS WORKS (NCI) & BEST INC.: COMMUNITY AUDIT AND UNDER-EMPLOYMENT SURVEY; IL - Engaged regional stakeholders through a Business Workforce Survey and an Underemployed Survey. Final report included recommendations on how to strengthen the regional workforce development strategies in the context of WIOA and was presented to the board in addition to three public rollout events.

CITY OF PORTSMOUTH POVERTY STUDY; VIRGINIA - Compiled data to describe the causes and conditions of poverty, facilitated public input about city responses to the issue of poverty, and composed a report laying out recommendations for the City Council and Poverty Task Force.

DEPARTMENT OF HEALTH EARLY CHILDHOOD COMPREHENSIVE SYSTEMS (ECCS) EVALUATION; INDIANA - Evaluated Indiana's ECCS grant; including local and state initiatives to improve developmental screening rates amongst children ages 0-3 and improve collaboration amongst systems of care.

PENNSYLVANIA MOUNTAIN SERVICE CORPS (PMSC) EVALUATION CAPACITY BUILDING; PENNSYLVANIA - Prepared PMSC leadership for more rigorous data collection so that the program could demonstrate their commitment to self-evaluation and their eligibility for higher levels of funding.